



STATE OF TENNESSEE  
Department of Health

## REQUEST FOR PROPOSALS # 34349-60522 AMENDMENT # 1 FOR Covid-19 Call Center

DATE: November 8, 2021

RFP # 34349-60522 IS AMENDED AS FOLLOWS:

1. This RFP Schedule of Events updates and confirms scheduled RFP dates. Any event, time, or date containing revised or new text is highlighted.

EVENT	TIME (central time zone)	DATE
1. RFP Issued		10/20/2021
2. Disability Accommodation Request Deadline	2:00 p.m.	10/25/2021
3. Pre-response Conference	10:30 a.m.	10/26/2021
4. Notice of Intent to Respond Deadline	2:00 p.m.	10/27/2021
5. Written "Questions & Comments" Deadline	2:00 p.m.	11/1/2021
6. State Response to Written "Questions & Comments"		11/18/2021
7. Response Deadline	2:00 p.m.	12/2/2021
8. State Completion of Technical Response Evaluations		12/17/2021
9. State Opening & Scoring of Cost Proposals	2:00 p.m.	12/20/2021 (negotiation 20 <sup>th</sup> – 28 <sup>th</sup> )
10. State Notice of Intent to Award Released <u>and</u> RFP Files Opened for Public Inspection	2:00 p.m.	12/29/2021
11. End of Open File Period		1/7/2022
12. State sends contract to Contractor for signature		1/11/2022
13. Contractor Signature Deadline	2:00 p.m.	1/14/2022

2. State responses to questions and comments in the table below amend and clarify this RFP.

3. **RFP Amendment Effective Date.** The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFP not expressly amended herein shall remain in full force and effect.